

## Privacy Policy

At Dronny Store ("we," "us," or "our"), your privacy is our priority. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website <https://www.dronnystoreusa.com/>, contact us, or use our products and services.

### 1. Information We Collect

We may collect the following types of information:

**Personal Information:** Name, phone number, email address, and physical address when you make a purchase, book a service, or contact us.

**Payment Information:** Billing details when you purchase products or services.

**Technical Data:** IP address, browser type, device information, and browsing activity on our website.

**Service Data:** Details about your drone, service requests, and communications with us.

### 2. How We Use Your Information

We use your information to:

Process orders and provide products or services

Communicate with you about your orders, inquiries, or service reservations.

Improve our website and customer experience

Send you updates, promotions, or marketing communications (only if you opt in)

Comply with legal requirements

### 3. How we share your information

We do not sell or rent your personal information. We may share it with:

Service providers who assist with payment processing, website hosting, or marketing (only when necessary)

Legal authorities if required by law or to protect our rights

### 4. Data security

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or loss. However, no method of transmission over the internet is 100% secure.

## 5. Your Rights

You have the right to:

Access, update, or delete your personal information

You may opt out of receiving marketing communications at any time

Request a copy of the personal data we hold about you

To exercise these rights, please contact us at [dronnystore.texas@gmail.com](mailto:dronnystore.texas@gmail.com) or call 214-791-2814.

## 6. Cookies and Tracking

Our website may use cookies and similar technologies to enhance your experience and analyze website traffic. You can configure cookies in your browser settings.

## 7. Changes to this Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with the updated date.

## 8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: [dronnystore.texas@gmail.com](mailto:dronnystore.texas@gmail.com)

Phone/WhatsApp: 214-791-2814

Address: 11834 E NW Hwy, Dallas, TX 75218